



Cassava
Smartech

EcoCash

ONLINE PROCESS FLOW

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1. LANDING PAGE

EcoCash

Account Application Additional Application Channel User ▾ Hill Tendayi ▾

ECOCASH SELF SERVICE PORTAL

0 Channel User Applications	0 Applications Pending Approval	0 Approved Applications	0 Rejected Applications
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Agent Information Merchant Information Biller information

Access to application form from this tab.

Access to application form for existing accounts i.e if you applied through this portal before and you require an additional line

Under organisation types, select the option which suits your farming operations best.

The screenshot shows the EcoCash Account Application interface. At the top, the EcoCash logo is on the left, and navigation links for 'Account Application', 'Additional Application', 'Channel User', and 'Hi! Tendayi' are on the right. Below the header is a progress bar with four tabs: 'ACCOUNT' (active), 'BUSINESS CONTACT DETAILS', 'BANKING', and 'CONTACT'. The main content area is titled 'Account' and contains several form fields:

- Organisation Name (required):** Text input field containing 'FARMER RAMER'.
- Trading Name (required):** Text input field containing 'GHT'.
- Organisation Type (required):** A dropdown menu currently showing 'COMPANY'. A list of options is displayed below it, with 'COMPANY' highlighted in blue.
- Account Type (required):** A dropdown menu currently showing '...'.

Other partially visible fields include '...', 't (required)', 'ite', and 'SD'. A blue 'NEXT' button is located at the bottom right of the form area.

OrganisationTypes

- ...
- CHURCH
- COMMUNITY TECHNOLOGY AMBASSADOR
- COMPANY**
- COMPANY BUREAU DECHANGE
- COMPANY MICRO FINANCE INSTITUTION
- CORPORATE
- ECONET WIRELESS GROUP
- ECOSURE BURIAL SOCIETY
- GOVERNMENT DEPARTMENT/ AGENCY/ BOARD/ LOCAL GOVERNMENT / AUTONOMOUS BODY
- NGO
- PARTNERSHIP
- PRIVATE BUSINESS CORPORATION (PBC)
- SCHOOL
- SOCIETIES
- SOLE TRADER
- SOLE TRADER LITE/ VENDOR
-

Account Type:

EcoCash Account Application Additional Application Channel User Hi! Tendayi

Account Application

ACCOUNT BUSINESS CONTACT DETAILS BANKING CONTACT

Account

Organisation Name (required)

Trading Name (required)

Organisation Type (required)

Account Type (required)

Industry (required)

Region (required)

Number of Employees (required)

Account Types

- COMPANY AGENT ACCOUNT
- HANDSET PAYROLL ACCOUNT (BULK PAYER) FOR SALARIES**
- HEAD MERCHANT ACCOUNT
- HEAD MERCHANT WITH CASH OUT FUNCTIONALITY
- MICRO ENTERPRISE HANDSET BULK PAYER ACCOUNT
- ONLINE MERCHANT ACCOUNT
- ORDINARY BILLER ACCOUNT
- ORDINARY MERCHANT ACCOUNT
- ORDINARY MERCHANT WITH BUSINESS WALLET FUNCTIONALITY
- ORDINARY MERCHANT WITH NO CASH OUT OPTION
- ORDINARY MERCHANT WITH BUSINESS WALLET FUNCTIONALITY OPTION ONLY
- PAYROLL EMPLOYER ACCOUNT -SALARIES**
- POINT OF SALE (1%) CHARGE WITH BANK WITHDRAWAL OPTION ONLY
- POINT OF SALE (1%) CHARGE WITH BUSINESS WALLET FUNCTIONALITY
- POINT OF SALE MERCHANT WITH 1% CHARGE

Handset Payroll works through a mobile phone

Payroll employer means farmers send files to EcoCash for processing

Account Application

ACCOUNT

BUSINESS CONTACT DETAILS

BANKING

CONTACT

Business Contact Details

Business Address Line One (required)

4 PRINCESS

This field is required. This field is required. This field is required.

This field is required.

Phone Number (required)

777222281

This field is required. This field is required. This field is required.

This field is required.

Business Address Line Two (required)

Business Address Line 2

This field is required. This field is required. This field is required.

This field is required.

Email address (optional)

tndmushonga@gmail.com

City (required)

BINDURA

This field is required. This field is required.

This field is required. This field is required.

This field is required.

District (required)

BINDURA

Province (required)

MASHONALAND CENTRAL

PREVIOUS

NEXT

Banking Details

EcoCash Account Application Additional Application Channel User ▾ Hi! Tendayi ▾

Account Application

ACCOUNT BUSINESS CONTACT DETAILS **BANKING** CONTACT

Banking Details

Account Number (optional)	Account holder Name (optional)	
<input type="text" value="12523"/>	<input type="text" value="ghfghkfgh"/>	
Branch (optional)	Branch Code (optional)	
<input type="text" value="Borrowdale"/>	<input type="text" value="Branch code"/>	
Bank (optional)	How often to transfer funds to bank	Transfer Date
<input style="text-align: right; border-bottom: none; border-right: none; border-top: none; border-left: none; width: 100%;" type="text" value="STEWARD"/>	<input style="text-align: center; border-bottom: none; border-right: none; border-top: none; border-left: none; width: 100%;" type="text" value="..."/>	<input style="text-align: center; border-bottom: none; border-right: none; border-top: none; border-left: none; width: 100%;" type="text" value="..."/>

[PREVIOUS](#) [NEXT](#)

Contact:

EcoCash

Account Application

Additional Application

Channel User ▾

Hi! Tendayi ▾

Account Application

ACCOUNT

BUSINESS CONTACT DETAILS

BANKING

CONTACT

Contact Person(s)

Salutation (required)

MR ▾

First name (required)

Frazer

Last name (required)

Eco

Phone number (required)

777

ID number (required)

631199968

Email address (required)

tndmushonga@gmail.com

Designate type (required)

CEO ▾

Physical address (required)

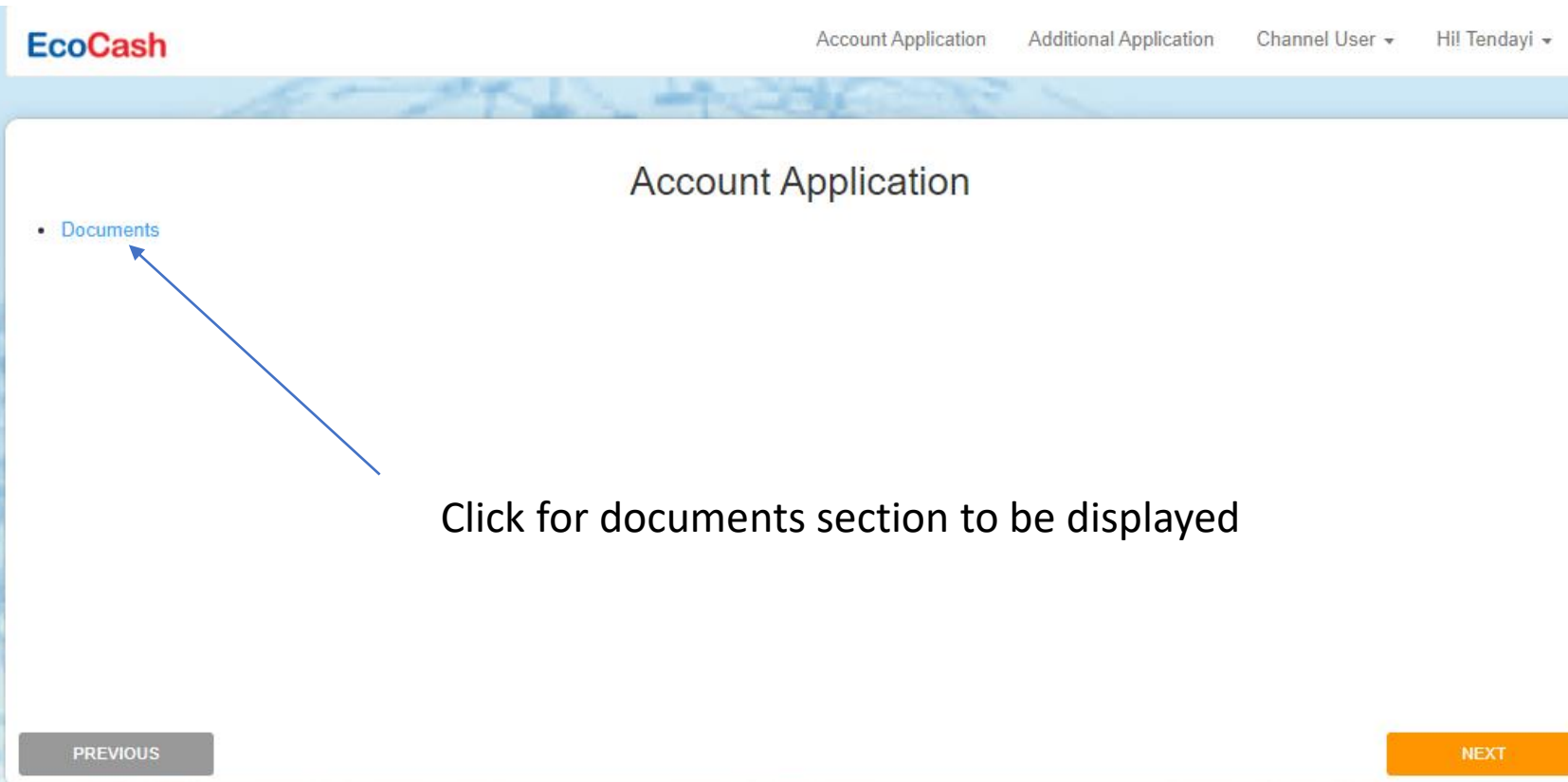
sajhfajhlast

PREVIOUS

SAVE

<https://partnerapplications.ecocash.co.zw/channel-user-application/submit-documents>

After Saving your information, the next step is uploading documents



Click for documents section to be displayed

Required formats: pdf, doc, docx, png, jpg, jpeg

- All sections are mandatory.
- If you have no trading licence please upload a letter of undertaking from your umbrella body eg CFU

BENEFICIAL OWNERSHIP FORM (required) Download template document: [Beneficial Ownership Form - May 2020](#)

(1).docx

No file chosen

CERTIFIED CERTIFICATE OF INCORPORATION (required)

No file chosen

CERTIFIED CR14 (required)

No file chosen

CERTIFIED ID's OF AT LEAST TWO DIRECTORS AND OR CONTACT PERSON IF DIFFERENT (required)

No file chosen

CERTIFIED PROOF OF ADDRESS FOR BUSINESS (required)

No file chosen

CERTIFIED PROOF OF ADDRESS OF AT LEAST TWO DIRECTORS (required)

No file chosen

CERTIFIED TRADING LICENCE (required)

No file chosen

LETTER HEAD INSTRUCTION AUTHORISING CREATION OF ACCOUNT (required)

No file chosen

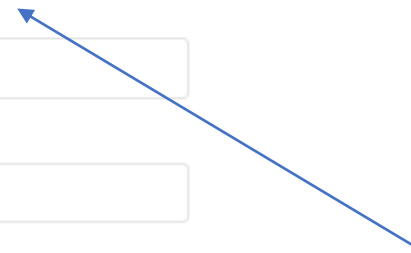
MANDATE FORM FOR AUTHORISED SIGNATORIES AND CONTACT PERSONS (required) Download template document: [Combined Mandate and Indemnity.pdf](#)

No file chosen

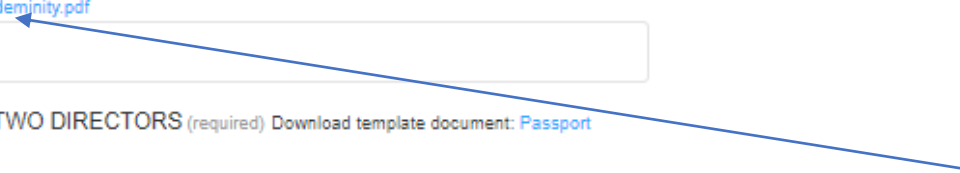
PASSPORT PHOTOS OF AT LEAST TWO DIRECTORS (required) Download template document: [Passport Photos Portal.docx](#)

Photos Portal.docx

No file chosen



Click and download



Click and download

NB*: All document sizes should not be more than 10MB

LIST OF REGIONAL ACCOUNT MANAGERS

Manicaland Region Split		
Nakai Chiseko 0771222149	Liberty Kwasha 0777222311	Energy Maposa 0774222213
Mutare Urban	Birchenough Bridge	Buhera
Mutare Rural	Chipinge	Rusape
Odzi	Chimanimani	Headlands
Penhalonga	Checheche	Nyazura
Marange		Nyanga
		Mutasa
		Hauna/Honde Valley
		Watsomba
		Murambinda

Masvingo Urban	Masvingo South	Masvingo Urban
John Mutsvedu 0772222443	Anos Chisara 0774222757	Shamily Pedzisai 0771222894
Masvingo Urban	Chiredzi	Masvingo Urban
Ngundu	Triangle	Chivi
Renco	Chikombedzi	Mashava
Mwenezi	Sango Boarder Post	Mhandamabwe
Neshuro	Zaka	Zimuto
Rutenga	Jerera	Gokomere
Maranda	Mashoko Mission	Chachacha
Bubi		Chirumhanzu
Lutumba		Mvuma
Malala		Roy
Gutu		Nyika
Basera		Bikita

Bulawayo & Matebeleland		
Fortune Vamwe 0774222706	Prince 0777222825	Nkosi 0771222338
Matebeland North	Matebeland South	Tsholotsho
Bulawayo North	Bulawayo South	Plumtree
		Maphisa
		Kezi
		Bulawayo Central

Mash Central	Mash West	Mash West
Carlington Kapfudza	Lameck Sigauke	Tsisti Ndiya
771222139	774222239	774222064
Bindura	Chinhoyi	Chegutu Rural
Muzarabani	Hurungwe	Mhondoro Ngezi
Mount Darwin	Kariba Rural	Sanyati
Rushinga	Makonde	Kadoma
Shamva	Kariba	Chegutu
Mbire	Karoi	Norton
Mazowe	Zvimba	
Mvurwi		
Guruve		

James Karenji 0772222868	Persistence Chagwiza 0774222410	Pride Gonde 0774222036
kwekwe	gweru	Shurugwi
gokwe	lower gweru	zvislavane
zhombe	chiundura	Mberengwa
Silobela	somabhula	
	mvuma	
	chirumanzu	

Mash East & Chitungwiza Territory Split			
Sophia 0777222592	Christopher 0774222643	David 0777222080	Tafadzwa (0774222889)/ Lawrence 0774222229)
Chitungwiza	Chitungwiza	Ruwa	Domboshava
Dema	Seke	Marondera	Juru
Seke	Beatrice	Macheke	Mrewa
Wedza	Chivhu	Goromonzi	Mutoko
Sadza		Hwedza	UMP
Mahusekwa		Chihota	Mudzi
			Kotwa
			Nyamapanda

THANK YOU



For more information contact us

Cassava
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