1: What is an iSave Account?

- A KYC (Know Your Customer) lite account which is opened on the phone.

2: Features of an iSave Account

- The account is automatically registered for banking services upon opening an account, meaning that the customer can transfer funds from the bank account to Ecocash and vice versa. This can be done by dialing *151#, and customer selects option number 8 which is banking services. The following can be done on banking services;
  - Wallet to Bank
  - Bank to Wallet
  - Account Statement
  - Balance Enquiry
- For added convenience the customer can obtain a bank card and be able to register for mobile banking which is accessed through *210#.
- The monthly transactional limit for the ISave is $20 000. However, the customer can request for an iSave upgrade should they require higher transactional limits.

3: How to open an iSave Account

1. Dial *236#

2. Select Option 1: Open Steward Bank Account,

3. Select option 1: Read & agree to the terms and conditions,

4. Select option 1: Open iSave account,

5. Select option 1: Confirm your details.

Your bank account will be ready for use

4: Mobile banking features

The following services can be accessed when a customer registers for mobile banking by dialing *210#;

- Balance enquiry
- Mini statement
- Buy airtime
- Bill payment
- Ecocash services
- Bank Transfers
- Pin Change