



ZIMBABWE NATIONAL WATER AUTHORITY

PUBLIC NOTICE

ADJUSTMENT OF WATER TARIFFS

MARCH 8, 2021

The Zimbabwe National Water Authority (ZINWA) wishes to advise its valued clients and stakeholders that the earlier announced tariff review, which was set to take effect on March 1, 2021 has been set aside.

The decision follows the feedback received from consultations with stakeholders and clients over the matter.

ZINWA however wishes to advise all clients with outstanding bills to take advantage of this development to settle their debts.

Those intending make payments can do so using the available ZINWA digital payment platforms that include Ecocash, OneMoney, PayNow, Bank Transfer and where necessary; physical payments at the ZINWA banking halls.

Any changes to the tariffs shall be communicated as and when they happen.

CORPORATE COMMUNICATIONS AND MARKETING DEPARTMENT